

READING BETWEENTHE GRID LINES

Allowing Data To Drive Your Sales & Marketing Plans



HI, I'M JULIE

With over two decades of experience in the food and beverage industry, Julie Rhodes is an expert in off-site beverage sales, digital marketing, leadership, team management, and distributor partnership management.

She owns Not Your Hobby Marketing Solutions, an educational services and strategic business consulting company built specifically for small—to medium-sized craft beverage companies. There, she teaches owners, operators, and teams how to work smarter, not harder.

She is also a freelance business journalist and active public speaker, belonging to multiple state brewery guilds and cider trade associations. She was the 2023 Mentor of the Year for the Brewers Association, sits on the BA DEI Committee, and teaches marketing and sales for multiple business of craft beer programs at the university level.

I live in Broomfield, CO, with my industry husband, two crazy boys, and a gaggle of pets. I'm a donut connoisseur and sci-fi nerd, and I used to play competitive billiards.



SCAN THIS!

To ask all the questions









WHY DATA MATTERS

It's now a must have, not a nice-to-have.

You can make smarter, more informed business decisions.

It's not just for big business anymore.



Leverage insights to boost sales, foster customer loyalty & stay profitable.

It's your competitive advantage.



WHAT IS DATA-DRIVEN?

- Making informed decisions
- Having access to the right data
- Utilizing data consistently and frequently
- Leveraging focus
- Prioritizing efficiencies and profitability

Data-Informed

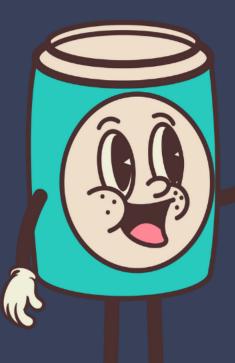








CHALLENGES



Data Overload & Lack of Clarity



Lack of Time & Resources

Difficulty Connecting The Dots

Inconsistent Collection



TAPROOM & DISTRIBUTION KPI'S



TAPROOM

of Checks - Monthly
Top Sellers
Average Monthly Tab

DISTRIBUTION

Sales Volume or Revenue
Rate of Sale
PODs (placements)
Buying Accounts



HOW TO USE IT



TAPROOM

Analyze peak times
Identify slow days
Recognize declining checks
Optimize menu items
Activate upselling



DISTRIBUTION

Be proactive with declines
Determine sales team focus
Mitigate velocity drops
Monitor market share
Service Key Accounts



DIGITAL MARKETING KPI'S

WEBSITE
traffic
sources
keywords
key phrases

SOCIAL MEDIA post engagement rate follower

growth



EMAIL
open rates
click through
rates

CPC
Conversions
CTR
Frequency







HOW TO USE IT

WEBSITE

Understand how customers are finding your brand online.

Identify keywords to boost SEO, brand visibility & hashtags

SOCIAL

Monitor Proxy Conversions

Engagement = Success

Form content patterns

Test content ideas

EMAIL

Look for Open
Rates above 40%
and Click
Through Rates
above 4%

DIGITAL ADS

Look for CPC
below \$1.00, CTR
above 1%,
Frequency below
3, and
Conversions
Rates above 2%



TOOLS FOR COLLECTION



hobby

- Taproom Data: POS system
- Distribution Sales:
 - ERP system
 - accounting software
 - wholesaler
 - data portal
- Website Data: Google Analytics or developer
- Social Media:
 - Insights dashboard
 - Scheduling or listening tool
- Email: from your Email Service Provider
- Advertising: from your ads dashboard
- Just spreadsheets!



OVERCOMING DATA PARALYSIS

- Focus on 3-5 Key Metrics
- Set a regular review schedule
- Use data templates and dashboards
- Create "checkpoints" for critical decisions
- Delegate tasks & involve your team









LET'S GET STARTED!



Start Small & Scale Up

Automate When Possible

Set Up A Tracking System

Build The Habit

Set Incremental Goals

Involve Your Team

Celebrate Progress Together

Recognize Confidence

	A	В		D E	F	G	н	I	J	
1	Department	KPI	Goal	Jan	% to Goal	Feb	% to Goal	Mar	% to Goal	Apr
2										
3	Taproom	Draft Beer								
4		Wine								
5		Liquor								
6		NA								
7		Food								
8		Total Revenue								
9										
10		Average Tab								
11		# of Checks								
12		Revenue per Serving								
13										
14										
15	Distribution	Volume in CEs								
16		Revenue								
17		PODs								
18		Did Buys								
19		Rate of Sale per Placement								
20										
21										
22	Digital Marketing	Email Open Rate								
23		Email Click Through Rate								
24		Social Post Engagement Rate								
25		Follower Growth								
26		Website Visits								
27		Digital Ad CPC								
28		Digital Ad CTR								
29		Digital Ad Frequency								
30										
31										

SCAN HERE FOR YOUR DIGITAL SWAG BAG









Questions



www.notyourhobbymarketing.com

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